



QUALITY POLICY

NOVA CERT is committed to provide validation, verification and/or conformity assessment of projects and mitigation activities that reduces or remove GHG, considering the following dimensions:

1. **Compliance with requirements:** we are committed to provide a service which consistently meet the applicable regulatory requirements. We are committed to act impartially and to detect any conflict that may compromise our judgment.
2. **Auditors' competence:** we ensure that our personnel are adequately qualified to perform the assigned tasks in a competent and efficient manner.
3. **Customer satisfaction:** we strive to understand and meet the needs of our customers by fostering an open and transparent communication. We analyze and receive customer feedback to continuously improve our performance.
4. **Continuous improvement:** we are committed to continually review and improve our management system to meet our objectives.

A handwritten signature in black ink, appearing to read "R. Mitre", with a stylized flourish underneath.

Raul G. Mitre
Climate Change Executive Director
NOVA CERT, LLC